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A Division of Empire State Development

Broadband Deployment Advisory Committee

December 22, 2025

NEW YORK STATE | Department of Public Service

2025 NYS Broadband Report

Overview of Availability, Reliability, and Cost of High-Speed Broadband in New York

December 22, 2025

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Topics we'll cover today:

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The Comprehensive Connectivity Act of 2021

STATUTORY BACKGROUND

In April of 2021, the legislature passed the **Comprehensive Broadband Connectivity Act of 2021**.

The bill directed the Public Service Commission to study, on an annual basis, the **availability, reliability, and cost** of high-speed broadband service in the State. In doing that, the Commission produces annually an updated, interactive **Broadband Map** and an accompanying Report, detailing the Map's results. **The Map focuses on identifying served, underserved, and unserved areas using data from multiple sources.**

The Commission has released **four** iterations of the **Broadband Map and Report** in June of each year. This year's Map and Report were released on June 19, 2025.

DATA RESOURCES

Accurate broadband data is essential for identifying service gaps, informing policy, and connecting New Yorkers with reliable, affordable internet. Here's how the data is gathered:

- ISP Data Submissions
  - 78 ISPs report address-level data
  - Data includes ISPs available, speeds, and technology used

- Consumer Surveys & Department Audits
  - Tens of thousands of consumers have participated in broadband availability surveys
  - Department Staff audited tens of thousands of addresses through field inspections and desk audits

- Address & Geocoding Tools
  - The Map uses a location fabric (known as SAMs) to ensure consistency and accuracy in geocoding address points

OUR FINDINGS

June 2024 → Served: 97.4%
Underserved: 0.1%
Unserved: 2.4%

June 2025 → Served: 97.4%
Underserved: 0.1%
Unserved: 2.5%

Although the percentages are similar year to year, there are granular differences from the previous year's analysis and Report. Those differences are driven by several factors such as additional address points, refinement of ISP data, and new high-speed broadband deployment.

NOTABLE DEVELOPMENTS

Notable developments of this year's analysis compared to last year's, include the following:

- Data refinements are improving the Map's accuracy. **Address points within the Map were refined by over 34,000 address locations. Of these, roughly 5,200 of them were identified as unserved.**

- The number of served addresses across the State has increased. **The are over 29,000 additional served addresses as compared to last year.**

- The number of unserved addresses across the State has decreased. **The updated Map shows a decrease of over 1,800 unserved addresses.**

- Competition across the State is increasing. **Over 3.6 M (68%) locations across NYS now have access to more than one high-speed ISP. A 7% increase as compared to last year.**

THE AFFORDABLE BROADBAND ACT (ABA)

The **New York State Affordable Broadband Act** requires large internet service providers (ISPs) to offer affordable broadband services to eligible low-income households.

- Plans must be no more than **$15 per month for at least 25 Mbps of service**, alternatively a provider may offer a $20 per month plan for at least 200 Mbps.
- Out of 78 providers, **16** are offering an ABA compliant product.
- The remaining ISPs are either exempt from offering the ABA, or do not offer residential service.

HOW TO REACH US

Please don't hesitate to reach out us
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For more information on our analyses and Map,
please visit:
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